## Alexandria International Airport Emergency Contingency Plan for Excessive Tarmac Delays

#### Introduction

Alexandria International Airport (AEX) has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Scott Gammel, Airport Manager, at sgammel@englandairpark.org. Alexandria International Airport is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, Alexandria International Airport will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Alexandria International Airport has some facility constraints that limit our ability to accommodate large numbers of diverted flights and strongly encourage aircraft operators to contact the airport for prior coordination of diverted flights.

### Part I: Airport Information

Name of Airport: Alexandria International Airport

Name and title of person preparing the plan: Scott Gammel, Airport Manager

Preparer contact number: 318-427-6419

Preparer contact e-mail: sgammel@englandairpark.org

Date of submission of plan: April 10, 2017

Airport Category: Large Hub □ Medium Hub □ Small Hub □ Non Hub ☑

#### Part II: Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Airport Manager at 318-427-6419 for assistance.

After hours please call 318-767-1473 (24-hour Emergency Contact Phone Number)

# Part III: Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays - Ground Support Equipment (GSE)

Alexandria International Airport does not own or operate any of the equipment needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the deplanement of passengers. Additionally airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. We will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

# Part IV: Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

The gates at Alexandria International Airport are under common use per airport agreement to air carriers and are controlled by the airport. We will direct our common use tenant air carriers to make gates and other facilities available to an air carrier seeking to deplane at a gate to the extent practicable.

# Part V: Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

Alexandria International Airport has defined sterile area capable of accommodating limited numbers of international passengers. We will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

#### Part VI: Public Access to the Emergency Contingency Plan

Alexandria International Airport will provide public access to its emergency contingency plan through one or more of the following means:

- Posting in a conspicuous location on the airport website @ www.aexairport.com
- Providing notice of the availability of the plan on the airport's social media accounts.

Part VII: Contact Numbers of all Responsible Parties

Airport Operator Name/Title		or	Office	24 Hour Emergency
Scott Gammel Airport Manager			318-427-6419	318-792-4620
Jon Grafton Executive Director			318-427-6400	318-792-6063
Ronnie Hair Director of Operations			318-427-6415	318-419-5040
David White Terminal Superintendent Kurt Ryder			318-427-6442	318-715-6768
Airfield Maintenance Supervisor			318-427-6434	318-419-5041
Lyn Anderson Airport Security			318-427-6426	318-452-0385
Airport Fire Department			318-448-5321	(24 hour)
Air Carriers American Eagle Delta United			318-448-8124 318-445-0018 318-448-8124	
Other Agencies Million Air (FBO) Airport Security (24 hours)  TSA 24 Hour Coordination Center Hotline CBP  M-F 0800 – 2200 hrs S-S 0800 – 1600 hrs		0) y (24 hours) pordination Center Hotline 0800 – 2200 hrs	318-443-5566 318-427-6424 318-445-5360 225-355-3460 985-632-8182	
	Afterhours		800-973-2867	

#### Appendix A

### **AEX Supplemental Information**

#### **Airport Operator Support**

In support of Alexandria International Airport Aircraft Operators, and their mandatory compliance with US DOTD Three-Hour Tarmac Delay Rule legislation, the following information is provided:

#### 1. Deplaning of Passengers into Terminal:

- Deplaning of passengers into the sterile area will be coordinated by the respective airlines. Entry into the sterile area from the tarmac is available through:
  - 1) Jet bridge(s)
  - 2) Airside doors into sterile area.

#### 2. Terminal Building Sterile Area:

- a. Occupant Load Capacity is: 480 individuals
- b. During hours when the TSA screening checkpoint is not operating, deplaned passenger movement will be limited to the Sterile Area.
  - 1) Upon notification of possible multiple diversions, with the possibility of reaching the 3-hour tarmac delay rule, aircraft operator should coordinate with TSA to support re-opening the screening checkpoint. This will provide an expanded area for passengers to maneuver, in the event the 480 sterile area occupant capacities are exceeded.
- c. Restroom facilities are available
- d. Snack and beverage options available
- e. Water fountain
- f. Comfortable Seating
- g. Computer charging station
- h. Public pay-phones
- i. Wireless Internet
- j. 24 hour televised news broadcast

### 3. Terminal Building Common Area

a. Occupant Load Capacity for 1<sup>st</sup> and 2<sup>nd</sup> floor common area:

1) Ground Floor: 600

2) 2<sup>nd</sup> Floor: 500 (does not include sterile area seating)